



Work - Flow

Execution with Analysing of Customer's expectation enhance our ability to provide workable solutions, this indeed to explore the further business – We mean and says-

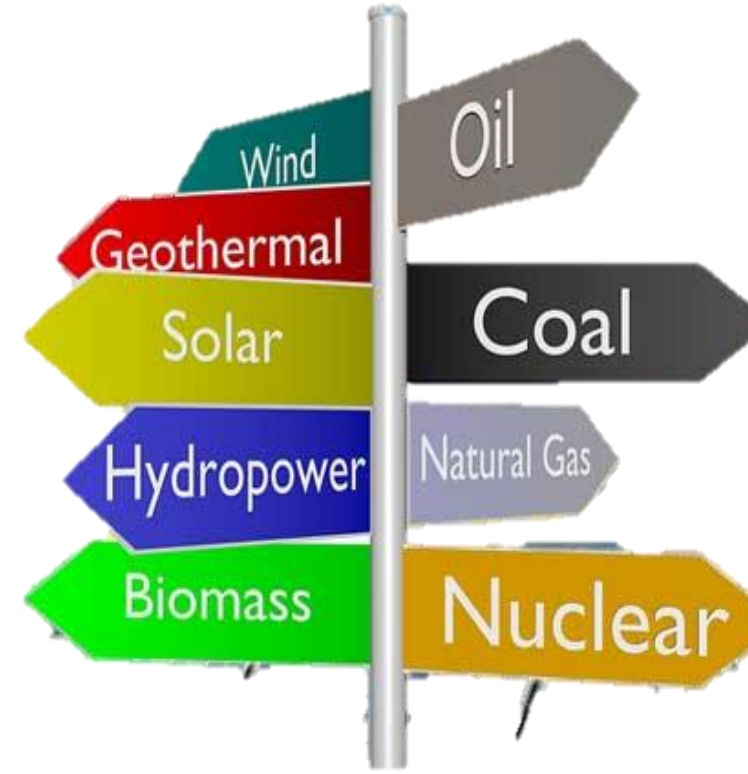
***“Customer – the Boss”.***

Today, Energy Generation through Renewable (Non polluted) Sources became the Need of the World, Not only to save money by economical energy but it's prosperities to **Save Carbons and Environment**. Simply - it's Future's Fuel and Life too. Mostly adopted Source in this Urbanising world is **SOLAR**, due to it's safe, easy to maintain and Value of Money advantages.

Nature's CARE is become most ever priority to prevent Pandemic recently we faced a grief losses due to Covid -19. Less dependability on Fossil fuels at higher cost can not succeed towards a sustainable growth.

wind provides wind energy, Earth provides its heat, Water provides hydropower, biomass is used to produce electricity.

Solar is energy source of future, If you are reading this, You're lucky enough to stand on the horizon about to watch Sunrise. Renewables will have the fastest growth in the electricity sector and are forecast to meet more than 70% of global electricity generation growth



**We** DIVY POWER Pvt Ltd has over 2 decades of experience in Providing effective energy solutions with Excellency of Energy Audit, Energy generation, Energy Safety. In continuation of renewal footprints.

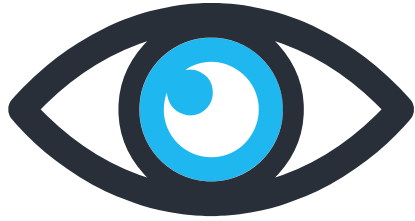


We with **Tata Power Solar Systems**, India's largest solar power integrator, **ranked No 1** in the rooftop solar industry as our partner, we offer "best in class" products at affordable prices.

We provides the latest technologies in lieu to offer best solutions to our customers. engaged with **"SolarEdge"** the cutting-edge technology through which performance's monitoring at the solar panel level and its maximum performance in during shadow areas also can be enhances.

DIVY Power is having more-then thousands of satisfied customers who are blessing us to provide more effective and state of art solutions. Our growth is based on our aftersales services, pre-sales attitude and our process management expertise.





## Vision

To create a positive impact on country's economy, people's health and the climate through mass adoption of solar energy by corporate, Institutions and community by providing cost effective NANO solutions with retrofit ability without any ailments.



## Mission

For clean breathable Pure Air through our efforts. To provide energy efficient solutions through solar projects for corporate, communities and institutions along with assets monitoring and management.



## Commitment

We are committed to provide energy effective solutions even to the lowest sector of the society by promoting solar energy, and doing our best to ensure that we provide excellent service at every doorstep.



## CAUTION NEEDED

The equipment used in installation may be common. **BUT**, it is seen due to non adoptive of technical solutions and selection of right product, This investment becomes almost **ZERO**.

Mostly, Observed the heavy **loss of assets** due to non-adoptions of technical installation guidelines and absence of security and safety measures for designing and installations.

To get the proper return from the workable and performing asset this become very essential to adopt quality installation and select the good equipment's to generate growth. Though if we need to spend a bit amount for the quality procedures. **WE MEAN IT....**

A little bit.... Spending on service part is negligible increase in entire project cost but this may lead a **HUGE plant performance and wealth generation**.



# Path of Success—we can move you ahead

## Updated Technology and Design

Provides best of the technical designs and solutions to generate optimum energy and value of Money.

## Safe - Work Flow Management

Properly encrypted secure working step to ensure the project handover on time.



## End-To-End Solutions

PMC, EPC, O&M, and Asset Management with Real Time Monitoring

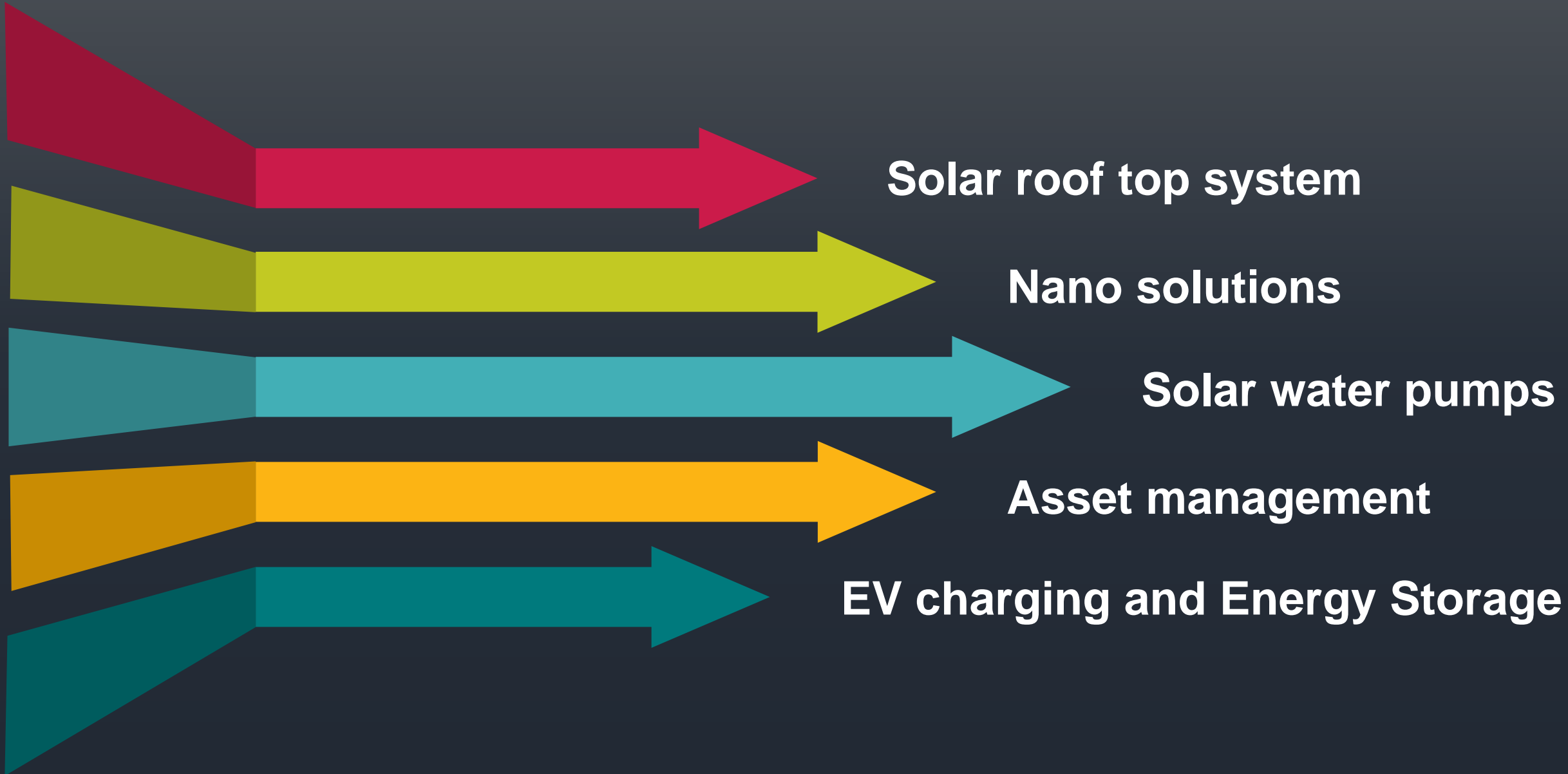
## Performance Management

Highly Efficient  
Support for Committed  
Future Growth and plant's  
health check-ups.

# Work – Wire Frame....

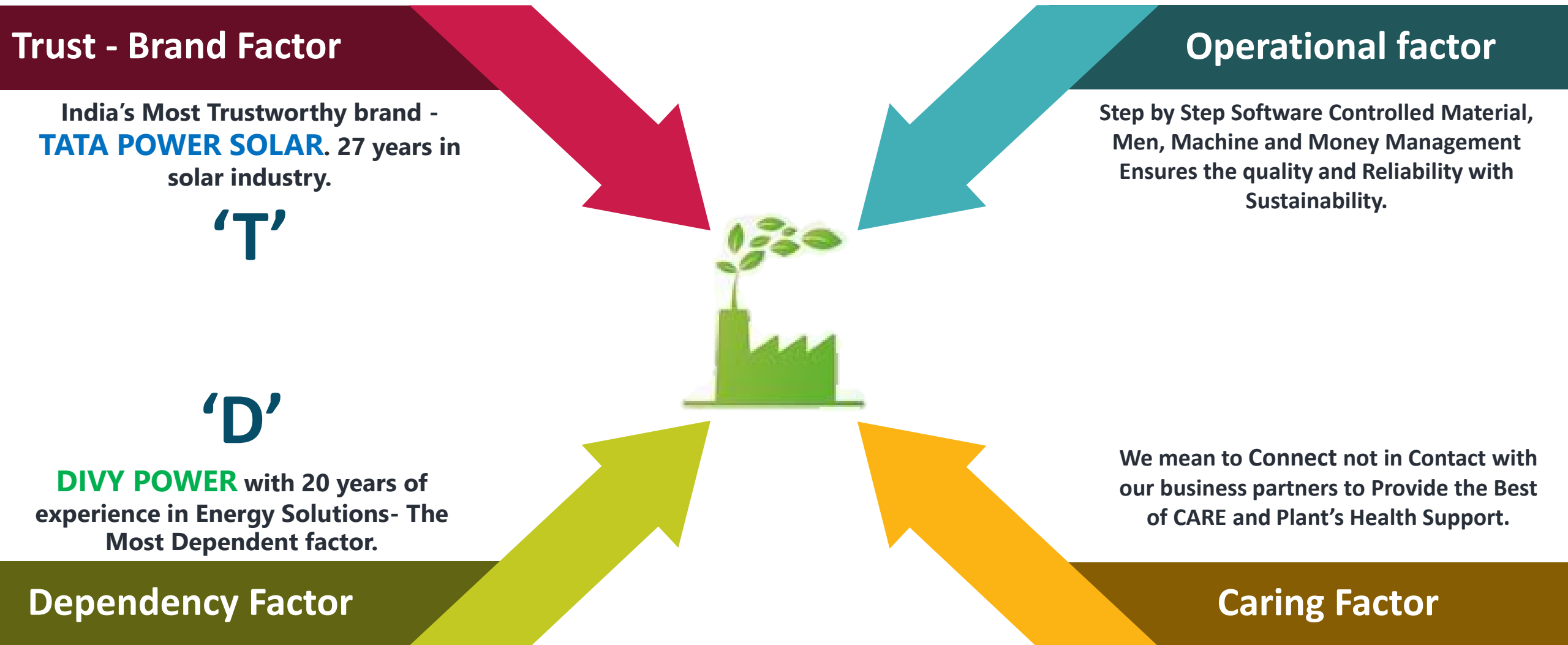


*We Provides ...*





# Why we....



India's Most Trustworthy brand - **TATA POWER SOLAR**. 27 years in solar industry.

**'T'**

**'D'**

**DIVY POWER** with 20 years of experience in Energy Solutions- The Most Dependent factor.

**Operational factor**

Step by Step Software Controlled Material, Men, Machine and Money Management Ensures the quality and Reliability with Sustainability.

**Dependency Factor**

**Caring Factor**

We mean to Connect not in Contact with our business partners to Provide the Best of CARE and Plant's Health Support.

“Excellent service with homely touch...!  
All the best..!!”  
1 MWP

**GOODYEAR**

Fully Dependable  
Well Planned, Secure Execution, Trusted and Commanded.  
Best Managed -Fully Responsive – we got remitted the Subsidy at early time.  
Good Partner –  
Heartily Wishes-



**800 KWp**

HINDU Education Society – Sonipat – Haryana

“Technical and Supportive installation – we are getting maximum generation in our area”.

**100 kwp**  
O.S Cool Home-Kundali - Haryana

“Out standing service Support with instant decision is **Edge of them.** They know the Art to satisfied the every concern in corporate”.

**1000 KWp**

**BKT**  
GROWING TOGETHER

“CARE with advisable capabilities. Humbled! With modern tools and solutions”

**1000 KWp-**  
Orient Syntax – Bhiwadi Rajasthan

Many - More

“Technical patienceful EPC. Supply and installations. This ‘T’&‘D’ combination works with full determination even though during hardship.

**1450 KWp**

9 Locations”



“Recommendable supplier..!!  
Our Experience for –  
450 KW solar - 5 locations.”

**Bal Bharati Group of Education.**



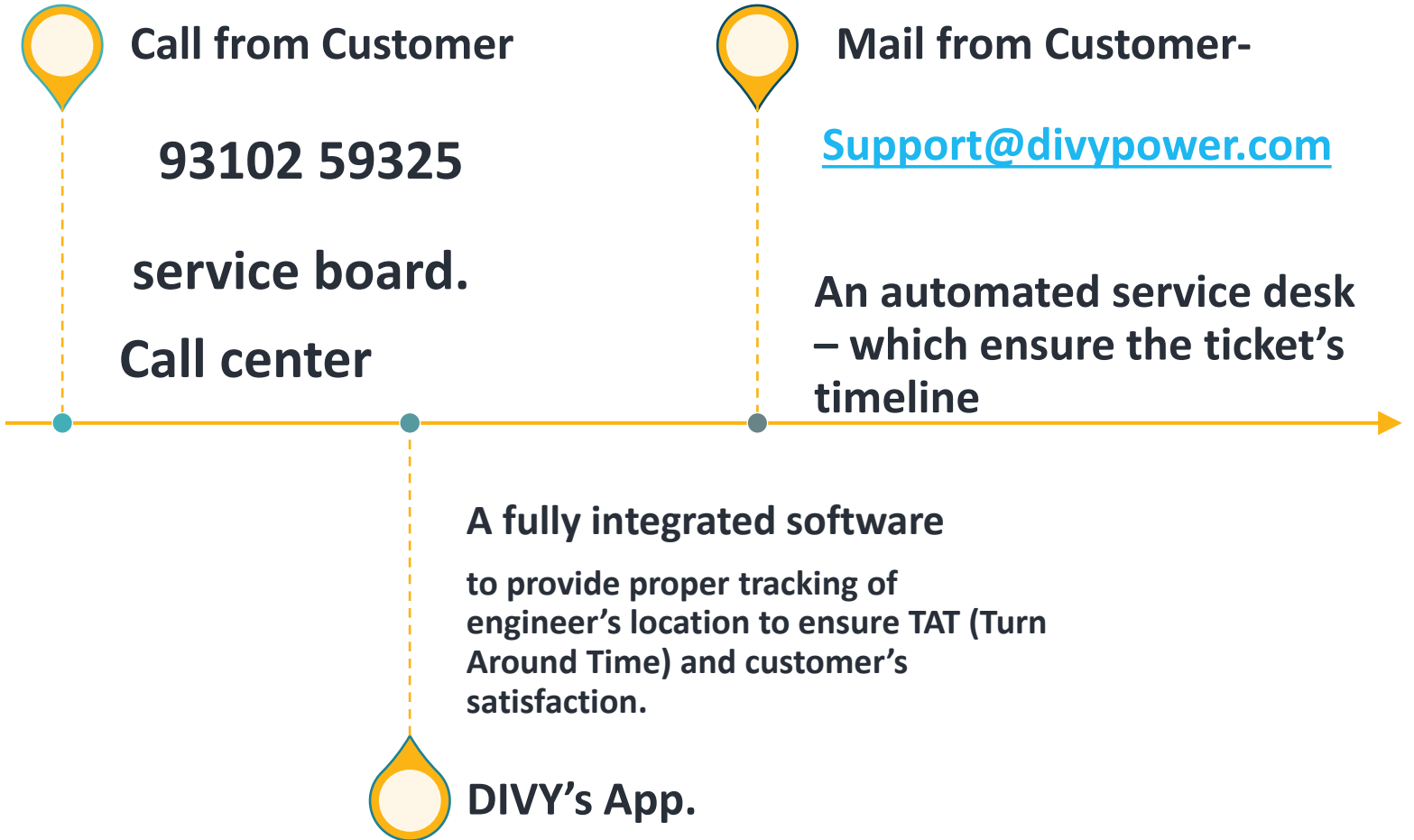
“Technical Expert Team, Timely Execution with full synchronised support with Govt’ dept.

**150 KW -**  
Hargobind COLD  
Markanda – Haryana”

“Very well Connected at every step – with Strong Tech. capabilities.

**100 kwp – Roof Top”**  
**‘Our MD is very impressed’.**

R.K. Rayon.

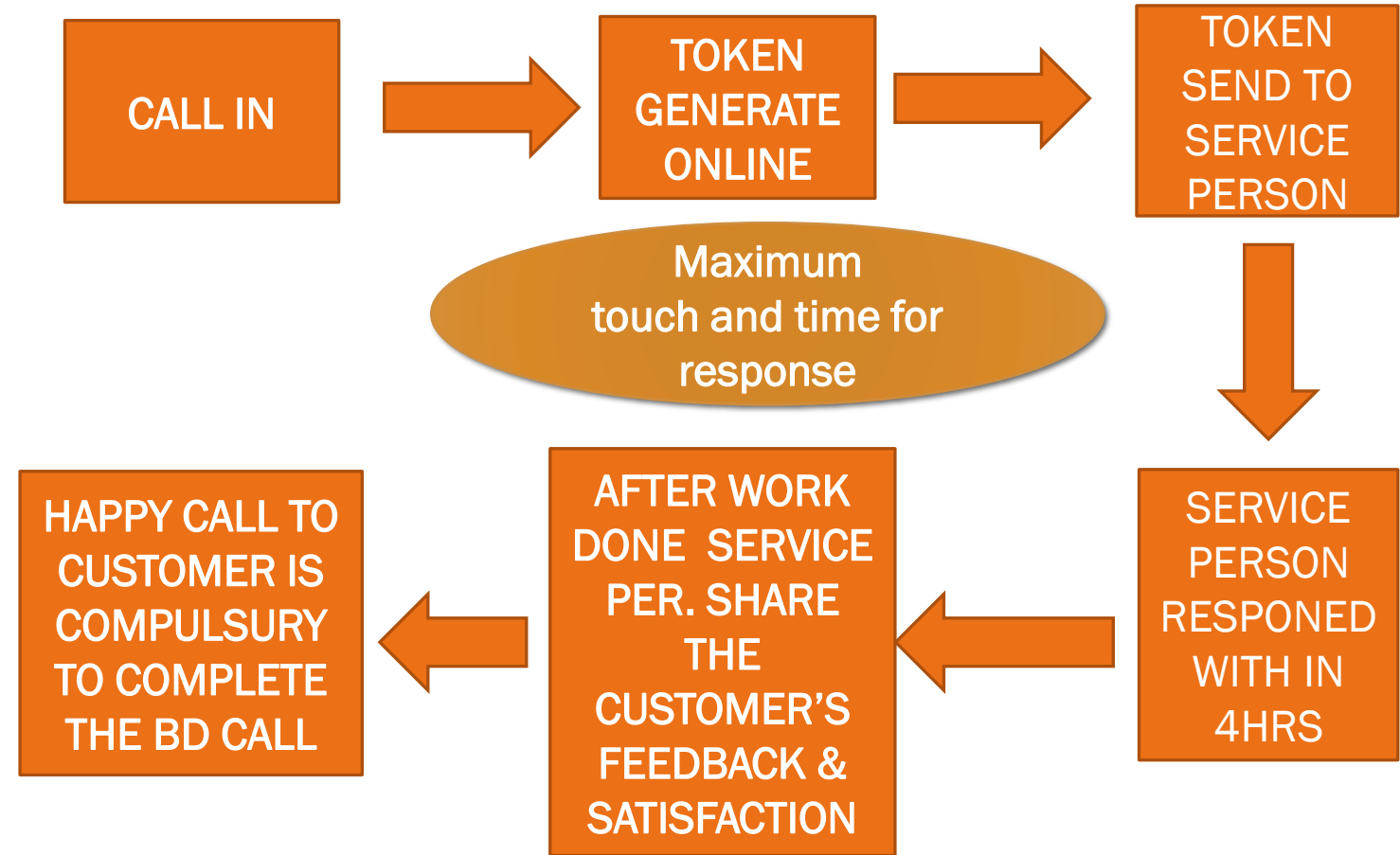




Response time: 4 hrs

We ensure the first response time to meet at 2 hrs.

We mean it and called MTTR (maximum touch and time for response).





TGBL SAMPLA 300 KWP  
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## Customer's Feedback Form

Need to get it signed by every customer through concern field executive, every month.

Leads to a good working culture through providing best of the services to match customer's expectations.

CUSTOMER'S FEEDBACK FORM		 Divy Power Pvt Ltd 53 Ramteram Road, Ghaziabad 201001						
<b>Site Name-</b>		<b>Date-</b>						
<b>Plant Capacity:</b>								
<b>Employee Name:</b>								
<b>Employee card No:</b>								
1. Have O&M team members wear safety helmets during PM visit?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>				
2. Have O&M team members wear safety shoes during PM visit?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>				
3. Have O&M team members wear Safety belts during PM visit?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>				
4. How was the discipline of O&M team members during PM activities?	Poor	<input type="checkbox"/>	Average	<input type="checkbox"/>	Good	<input type="checkbox"/>	Excellent	<input type="checkbox"/>
5. How was the behaviour of O&M team members during PM activities?	Poor	<input type="checkbox"/>	Average	<input type="checkbox"/>	Good	<input type="checkbox"/>	Excellent	<input type="checkbox"/>
6. Overall performance of Team members	Poor	<input type="checkbox"/>	Average	<input type="checkbox"/>	Good	<input type="checkbox"/>	Excellent	<input type="checkbox"/>
<b>Customer Remarks:</b> (if any change required )								
<b>Customer's representative Sign (if any)</b>		<b>Supervisor's sign</b>						
_____		_____						
<b>Customer's Sign</b>		<b>Supervisor's sign</b>						
<b>For Office Use Only-</b>								
1-received morning Selfie?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>				
2-received Before cleaning photographs?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>				
3-received after cleaning photographs?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>				
4-received selfies before leaving sites?	YES	<input type="checkbox"/>	NO	<input type="checkbox"/>				





Duty Slip need to get it signed from customer at every visit.

Ensures – the quality of Reporting, working, satisfaction and communication with customer.

## CUSTOMER SATISFACTION SURVEY FOR OPERATION & MAINTENANCE OF ROOF TOP SOLAR POWER PLANTS

Please indicate your level of Satisfaction. ✓ appropriate box				
Roof Top Grid tie <input type="checkbox"/>		Roof Top Off Grid <input type="checkbox"/>		
S No	Description	Excellent	Good	Poor
1	Behaviour, Discipline and Punctuality of O&M team			
2	Tool kit and Safety follow up of O&M Team			
3	Technical expertise and communication of Divy Team			
4	Response time against complains			
5	O&M scheduling and timely completion			
6	Overall Quality of work/Services in O&M			
If the rating is POOR for any of the above-mentioned parameters, please specify the reasons:				
Will you recommend DIVY POWER O&M/AMC to your friends, relatives,? <input type="checkbox"/> YES <input type="checkbox"/> NO				
What specific improvements in Execution would you like to see DIVY POWER make?				
Customer's Name & address:		O&M Capacity of Project:		
Tel.No.		E-mail:		
Customer's Sign.:		Date:	DIVY Rep. Sign.:	



**High Yield – best of Assets Management.**

**High and fast Return on Investments**

Scheduled Preventive Maintenance and Operations through Experts.

**High Product Performance**

Caring attitude and expert's solutions make the system performance High.

Product caring with high class service standards with intime product Replacement . Rectification.



**end-to-end solution**

**Energy Audit**

**Asset Management**

**Asset Monitoring**

**Manufacturing Electricity**

**We lead you towards Success**